

# Certificate

Management system as per

## ISO 9001:2015

The Certification Body TÜV NORD CERT GmbH, hereby confirms as a result of the audit, assessment and certification decision according to ISO/IEC 17021-1:2015, that the organization

**CENTRALIZED PROCESSING CELL (TDS),  
DIRECTORATE GENERAL OF INCOME TAX (SYSTEMS)**  
Designated Areas of Ground Floor, 2<sup>nd</sup>, 3<sup>rd</sup>, 4<sup>th</sup> Floor,  
Conf. Room of 11<sup>th</sup> Floor, Aayakar Bhawan, Sector3,  
Vaishali, Ghaziabad - 201 010,  
Uttar Pradesh,  
India

operates a management system in accordance with the requirements of ISO 9001 : 2015 and will be assessed for conformity within the 3 year term of validity of the certificate.

### Scope

**The Provision of Following Business Services and Associated Business Enabler Services of Centralized Processing Cell, Income Tax Department Managed at 'CPC (TDS) Site'. Business Services - Document Management Systems – Inbound Document Digitization, Record Management, Outbound Intimations, Grievance, Redressal - Email Services (Grievance / Response to Intimations), Ticket Management System (Grievance / Response to Intimations), Customer Services. Business Enabler Services - Application Maintenance and Support, Testing, Infrastructure Management, Quality, Human Resource (HR), Purchase, Facilities, Training, AO Portal & Analytics & TDS Statement Management.**

Certificate Registration No. **44 100 24395628**  
Audit Report No. **BAN/AUD/25-26/4912**

Valid from **06.11.2025**  
Valid until **04.11.2028**  
Initial certification **14.08.2024**  
Certified by another CB since **05.11.2016**



Visit our database to verify the validity of this certificate.

Mumbai, **06.11.2025**

Certification Body at TÜV NORD CERT GmbH

TÜV NORD CERT GmbH  
Am TÜV 1, 45307,  
Essen

[www.tuev-nord-cert.com](http://www.tuev-nord-cert.com)

